



KTM

SOLUTIONS AND SERVICES

BUSINESS PROFILE

Your Operations. Our Shared Responsibility.

Ten divisions, one accountable partner, supporting organisations across South Africa with supply, projects, planned services and qualified after-hours assistance.

KTM Solutions and Services (Pty) Ltd

Rivonia, Sandton, South Africa · Headquarters · Nationwide service coverage

OFFICE Mon-Fri · 08:00-
17:00

TELEPHONE 011 593 2563

AFTER HOURS +27 66 568 0259

One partner. Every solution.

KTM Solutions and Services is headquartered in Rivonia, Sandton, South Africa, spanning supply, technology, engineering, facilities, the building trades and backup power under one accountable relationship. We do not only supply the parts; we do the work and carry the outcome.

Our clients do not deal with several account managers, split invoicing or inconsistent standards. They deal with us, and we carry the co-ordination. That single line of accountability is the thing worth buying here.

One engineering component needed by Friday morning, a standing office-supply order, or an electrician at a tripped distribution board on a Sunday night; the same team answers all three, and the same account carries all three.

10

Service divisions

Supply, technical services and power solutions under one account

24/7

Support option

Seven eligible divisions, assessed for each situation

**South
Africa**

Service reach

National coordination from our headquarters in Rivonia, Sandton

1

Point of contact

One accountable relationship from enquiry to delivery

Different problems. Same phone number.

ROUTE ONE

I'm sourcing a supplier

Engineering consumables, logistics, IT, facilities, office supplies and branded goods, scoped and managed through one accountable relationship.

- Scoped and quoted in writing
- One account, one invoice
- Planned maintenance schedules
- Timing confirmed up front

ROUTE TWO

I need urgent support

Selected divisions offer a 24/7 support option. Call or WhatsApp for an assessment of severity, location, access and team availability.

- Call or WhatsApp; a person answers
- Selected divisions offer assessed 24/7 support
- Severity, location and availability assessed
- No answering service, no queue



01 – 06

Supply, Procurement & Operational Support

Scoped, quoted and invoiced through one account

01 Engineering Consumables

Mechanical components, maintenance and safety consumables.

INDUSTRIAL

MINING

MANUFACTURING

Bearings, seals, power transmission, fasteners and the maintenance and safety consumables around them, sourced against your usage and delivery schedule so essential stock is available before production is interrupted.

MECHANICAL

Bearings & seals
Power transmission
Fasteners & fixings
Hydraulics & pneumatics

MAINTENANCE

Lubricants & chemicals
Abrasives & cutting tools
Welding consumables
Hand & power tools

SAFETY

PPE & workwear
Site signage
Lockout & tagout
First-aid supplies

National supply · urgent support assessed case by case

02 Logistics, Freight & Packaging

Road and air freight, distribution and packaging, run to your schedule.

COMMERCIAL

SAME-DAY RUNS

AIR & ROAD FREIGHT

Same-day runs, scheduled routes and pallet freight across South Africa, with packaging selected for the load, from export crating for machinery to protective inserts and stretch wrap for fragile or high-value stock. When road freight cannot meet the deadline, air freight moves through OR Tambo for domestic overnight and international delivery, supported by the required airline, dangerous-goods and customs documentation.

ROAD TRANSPORT

Same-day courier runs
Scheduled delivery routes
Bulk & pallet transport
Fragile & high-value handling

AIR FREIGHT

Domestic overnight & next-flight-out
International export via OR Tambo
Airport-to-airport & door-to-door
Airway bills & export documentation
Dangerous-goods declarations ^{*}
Temperature-sensitive & AOG consignments ^{*}

PACKAGING

Custom cartons & inserts
Stretch wrap & strapping
Export-grade crating
IATA-compliant air packaging
Labelling & barcoding

STORAGE

Short-term warehousing
Stock holding & release
Inventory counts

ON REQUEST

Marked items are specialist work we quote and confirm on request.

South Africa-wide logistics · air freight via OR Tambo

03

IT Infrastructure & Support

Hardware, networks and support contracts.

COMMERCIAL

SUPPORT CONTRACTS

LOAD-SHEDDING RESILIENT

Workstations, servers, structured cabling and Wi-Fi are specified, installed and supported under contract. UPS sizing, protected server-room power and fibre-to-LTE failover can be built into the solution to keep teams connected through power and network interruptions.

HARDWARE

Desktops, laptops & servers
Printers & peripherals
Network switches & routers
Workstation rollouts

NETWORKS

Structured cabling
Wi-Fi design & coverage
Fibre & LTE failover
Firewalls & VPN

CONTINUITY

UPS sizing & installation
Server-room power
Backup & recovery
Support contracts

National remote support · on-site attendance by assessment

04

Facilities Management

Planned maintenance, statutory compliance and industrial flooring.

COMMERCIAL

INDUSTRIAL

EPOXY FLOORING

We manage the physical environment through planned maintenance, soft services, statutory upkeep and industrial floor coatings. Epoxy and polyurethane flooring is specified for the site's traffic, chemical exposure and available downtime, then prepared and installed around the operating schedule.

FLOORING & COATINGS

Epoxy floor coatings
Polyurethane & screed systems
Surface preparation & grinding
Line marking & demarcation
Anti-slip & chemical-resistant finishes
Decorative flake & quartz finishes [°]
Joint repair & crack filling [°]

BUILDING

Planned preventative maintenance
Painting & finishes
Carpentry & partitioning
Roofing & waterproofing

SOFT SERVICES

Cleaning & hygiene
Waste management
Landscaping & grounds
Pest control

COMPLIANCE

Backup-power upkeep
Fire equipment servicing
Statutory inspections
Contractor management

ON REQUEST

Marked items are specialist work we quote and confirm on request.

National project support · on-site attendance by assessment

05

Office Supplies & Equipment

Stationery, consumables, furniture and pantry, on standing order.

A standing order built around what your office actually uses, so the stationery cupboard, the pantry and the printer are restocked on a schedule rather than an emergency run to the shops.

CONSUMABLES	EQUIPMENT	SERVICE
Stationery & filing	Desks & seating	Standing orders
Print & toner	Storage & shelving	Consolidated invoicing
Pantry & kitchen	Boardroom & AV	Usage reporting
Cleaning supplies	Printers & shredders	

Delivery across South Africa · lead times confirmed

COMMERCIAL

STANDING ORDERS

06

Corporate Gifts & Branding

Branded apparel, executive gifts and event collateral.

Apparel, executive gifts and event collateral are sampled and approved before production, then managed against the agreed delivery date.

APPAREL	GIFTING	EVENTS
Corporate wear	Executive gifts	Banners & signage
Embroidery & print	Client hampers	Conference packs
Site & safety branding	Year-end & milestone gifts	Branded giveaways

National delivery · production lead times confirmed

COMMERCIAL

EVENTS

BRANDED APPAREL



07 - 10

Trade, Building & Power Services

After-hours and weekend call-outs across South Africa

07

Plumbing & Drainage

COMMERCIAL

RESIDENTIAL

EMERGENCY CALL-OUT

Plumbing installation, leak work and drainage, commercial and residential.

Qualified plumbers handle new installations and reticulation, leak detection, geyser replacement and drain clearing across office parks, retail sites, industrial premises and private homes. Urgent plumbing requests can be assessed outside office hours, with attendance confirmed according to severity, location, access, parts and team availability.

INSTALLATION

New reticulation & re-pipes
Sanitaryware & fittings
Geysers & heat pumps
Pumps & pressure systems

REPAIRS

Leak detection
Burst pipes
Blocked drains & sewers
Valve & cistern repairs

COMPLIANCE

Plumbing certificates
Water-meter checks
Backflow prevention

On-site attendance across South Africa by assessment

08

Electrical & Solar

COMMERCIAL

RESIDENTIAL

SOLAR & BACKUP

Electrical installation, fault work, compliance and backup power.

Qualified electricians handle fault finding, distribution board upgrades, full reticulation, lighting design and Certificate of Compliance work to SANS 10142. The same division delivers solar PV, inverter and battery systems sized against actual consumption, with generator changeover for heavier demand. Planned work runs during office hours, while urgent requests may be assessed after hours under the applicable terms.

INSTALLATION

Distribution boards & reticulation
Lighting design & retrofit
Power & data points
Surge protection

FAULT WORK

Fault finding & tracing
Earth leakage trips
Cable repairs
Emergency call-outs

SOLAR & BACKUP POWER

Solar PV design & install
Inverters & battery banks
Generator changeover (ATS)
•
Essential-load distribution boards
UPS for IT & comms

COMPLIANCE

Certificates of Compliance
Electrical audits
Distribution schedules

ON REQUEST

Marked items are specialist work we quote and confirm on request.

On-site attendance across South Africa by assessment

09

Air Conditioning & Ventilation

COMMERCIAL

RESIDENTIAL

SERVER ROOMS

Split, ducted and multi-zone systems, installed and serviced.

Split units, ducted systems and multi-zone commercial installations are specified, installed, serviced and repaired to suit the space, operating load and maintenance schedule. The result is dependable temperature control for server rooms, retail floors, offices and homes.

INSTALLATION

Split & multi-split units
Ducted & multi-zone systems
Server-room precision cooling •
Ventilation & extraction

SERVICE

Breakdown repairs
Refrigerant charging (regas) & leak repair
Coil & filter cleaning
Maintenance contracts

EFFICIENCY

Load & sizing assessments
Inverter (variable-speed) upgrades
Timer & zoning controls

ON REQUEST

Marked items are specialist work we quote and confirm on request.

By request, appointment and site assessment

10

CCTV, Alarms & Access Control

COMMERCIAL

RESIDENTIAL

ACCESS CONTROL

Cameras, alarms and access control, installed and linked to response.

Camera systems, alarm panels, beams and access control designed around your actual risk profile, installed cleanly, and backed by monitoring that runs while your premises stand empty. Remote viewing, recording retention and response protocols configured to how your site really operates.

SURVEILLANCE

CCTV design & installation
NVR & storage sizing
Remote & mobile viewing
Camera servicing

DETECTION

Alarm panels & zoning
Outdoor beams
Panic & duress buttons
Armed-response linking

ACCESS

Access control & readers
Intercom & gate automation
Visitor management

National project support • on-site attendance by assessment

WHEN WE ARE AVAILABLE

Open by day. On call by night.

Our office keeps standard hours. Our commitment does not. Seven divisions offer a 24/7 support option for urgent needs, subject to assessment, availability and applicable terms.

OFFICE HOURS

Monday – Friday
08:00 – 17:00

Quotes, scheduled work, account management and planned maintenance.

EMERGENCY SERVICE

Outside standard
office hours

Urgent engineering supply, freight, IT, facilities, plumbing, electrical and security requests are assessed case by case.

WEEKENDS

Saturday & Sunday
assessed on request

Call or WhatsApp the after-hours line. Attendance is confirmed after the circumstances are assessed.

Failures do not keep office hours. For eligible divisions, urgent after-hours requests are assessed and the appropriate response is confirmed.

Attendance and turnaround depend on severity, location, scope, access, safety, parts and team availability. We confirm timing with you before committing to it, rather than quoting a number we may not be able to keep.

WHERE WE WORK

South Africa. One Accountable Partner.

KTM supports clients across South Africa from its headquarters in Rivonia, Sandton, South Africa. Supply, freight, remote support and project services can be coordinated nationally; on-site attendance is confirmed against location, scope, access and team availability.

GAUTENG

WESTERN CAPE

KWAZULU-NATAL

EASTERN CAPE

FREE STATE

LIMPOPO

MPUMALANGA

NORTH WEST

NORTHERN CAPE

NATIONAL SUPPLY & PROJECT SUPPORT

TALK TO US

One conversation changes everything.

TELEPHONE

011 593 2563

Office and emergency line

WHATSAPP; EMERGENCY

+27 66 568 0259

Assessed 24/7 support for eligible divisions

WHATSAPP; OFFICE & QUOTES

068 023 6601

Quotes, orders and account queries · Mon–Fri · 08:00–17:00

EMAIL & WEB

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One number. Ten divisions behind it.

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